

RENPHO

Model: EM-2016C

Cordless Massager



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Thank you for your purchase of RENPHO Cordless Handheld Massager. The massager offers a powerful percussion massage. While enjoying muscle and body relief, you should use it with care and safety in mind. To ensure safety and avoid any property damage, please read this manual carefully and use as indicated. Non-compliance may cause serious injuries or death and/or severe property damage.

Important Safety Instructions

- This product is not intended for medical use. It is intended only to provide a luxurious massage.
- Any individual who may be pregnant or recently gave birth, has a heart condition or a pacemaker, suffers from diabetes or other sensory impairment, phlebitis and/or thrombosis, joint dysfunction, inflammation or injuries, weak bones, osteoporosis, a high fever, an abnormal or curved spine, is at an increased risk of developing blood clots, has pins/screws/artificial joints or other medical devices implanted in his/her body, is being treated for a medical condition or physical injury or is under a doctor's care should consult with a medical professional before using a massaging device designed for home use.
- **DO NOT** use massager on:
 - Sensitive skin, swollen or inflamed areas, in the area of poor circulation, where skin eruptions are present, or in the area of unexplained abdominal pain.
 - Your head.
 - Varicose veins.
 - The throat area.

- Genital area (**DO NOT** use this for sexual purposes. This is a powerful massager and may cause severe bodily harm).
- An unconscious or sleeping person.
- **DO NOT** use this product for more than 30 minutes at a time.
- If you feel unwell or in any unusual discomfort, please stop using the product immediately.
- Extensive use could lead to the product's excessive heating and shorter product life.
- **DO NOT** use this product before bed. The massager has a stimulating effect and can delay sleep.
- Please keep the massager away from heat and avoid using it in places where the surrounding temperature is relatively hot.
- **DO NOT** use the massager with wet hands. **DO NOT** insert any object into the charger input. This may cause damage to the product or electric shock.
- Never cover the product when it is in operation.
- This unit should not be used by children or invalids without adult supervision.
- It is prohibited for non-professional personnel to repair the massager or replace parts.
- If the power cord is damaged, it must be replaced by the maintenance department or similarly qualified persons approved by the manufacturer so as to avoid potential hazards.
- **ONLY** use the original charger and massage head provided by RENPHO. Using a third-party charger or adapter may cause

overheating, explosion, electric shock, or fire. The use of a third-party massage head may cause damage to the massager.

- Use heated surfaces carefully to avoid serious burns.
- **DO NOT** drop, apply excessive force or heavy weight over the product to avoid malfunction and/or damages.
- **DO NOT** keep product near a high magnetic field or where it can be affected by a magnetic field, for it can cause batteries to discharge.
- **WARNING Chemical Exposure:** If the battery pack is leaking, **DO NOT** allow the liquid to come in contact with skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice. Place the battery in a sealed plastic bag and dispose of safely according to local environmental regulation.
- **DO NOT** disassemble or drill into the product and/or batteries. **DO NOT** take apart, modify or change the parts. This may cause product malfunction, electric shock, or fire. And the product will no longer be covered under manufacturer warranty.
- **DO NOT** throw the battery into fire or heat it.
- The used battery should be placed in a sealed plastic bag and disposed of safely according to local environmental regulations.
- Battery charging time and usage time may decrease the more the battery is used.

FCC Regulatory Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

ISED Regulatory compliance

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

About the Renpho Cordless Massager

1.What's in the box

Renpho Cordless Massager x 1

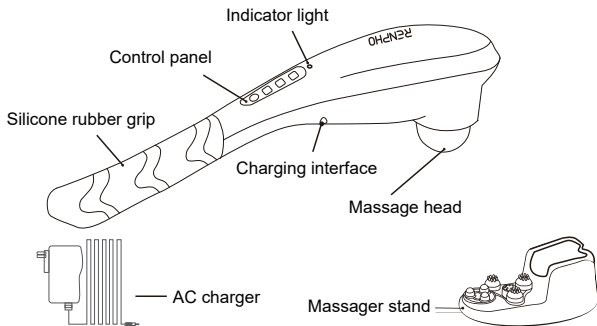
Massage Head x 5

AC Charger x 1






Massage Stand X1

User Manual x 1

2.Product Introduction



TIP: None of the massage heads are to be used for your head. **DO NOT** use on your head.

Head	 3-Point Head	 3-Head	 Round Head	 Curved Head	 1- Point Head
Material	Hard plastic coated with rubber	Hard plastic coated with rubber	Hard plastic	Hard plastic	Hard plastic
Recommend	Use for a firm, deep tissue massage. It is recommended in areas where there is more muscle.	Use for a firm, deep tissue massage. It is recommended in areas where there is more muscle.	Offers a relatively powerful massage.	Good for an arm and leg massage and for overall relief.	Good for massaging acupuncture points and for the whole body.

Using Cordless Massager

1. Important tips before use

1.1 Charging

- Please charge the massager before use.
- To charge the massager, plug the charger into an outlet and into the unit's Charging Interface.
- The indicator light on the massager will **BLINK RED** during the charging process. The indicator light will be **SOLID RED** when charging is complete.
- For safety considerations, the massager will **NOT** work while charging. Additionally, the massager will automatically shut off after 20 minutes of continuous use. You will hear a tone when this happens.



The RENPHO Handheld Massager will not work while plugged into a wall outlet.

1.2 Battery Life

- This Massager has a built-in rechargeable battery. A full charge takes about 3 hours. Total battery life is about 140 minutes after a full charge.
- Battery life can vary by application and/or operating conditions. If the product is not in use for a long time, please keep it powered off and charge it once a month so that the battery will last longer.
- Please keep the massager away from heat and avoid using it in places where the surrounding temperature is relatively hot.

2. Preparation

Choose a massage head and attach it. To attach massage head, twist head clockwise. To detach massage head, twist counterclockwise.

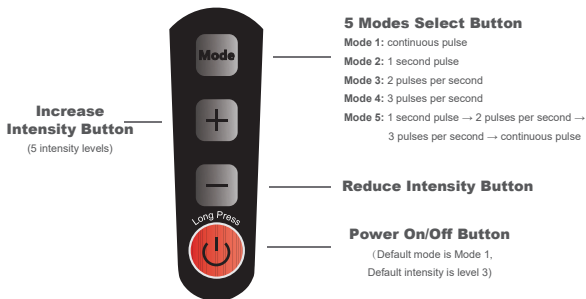





Twist clockwise to
attach massage head




Twist counterclockwise to
detach massage head

3. Operation Instruction

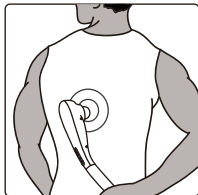


1. Long press “” Power On/Off Button to turn on the massager. You will hear a tone and the indicator light will be **GREEN** to indicate that the massager is on. The default mode is Mode 1(Continuous Pulse) and default intensity is Level 3. (Note: When the power light **BLINKS GREEN**, the massager needs to be charged). Short press the Power On/Off Button to turn off the massager. The massager will automatically shut off after 20 minutes of continuous use.
2. Press the “” Mode Button to select between the different percussion modes. There are 5 percussion modes available, default mode is mode 1 (Continuous Pulse).
3. Press the “” Increase Intensity Button to enhance the intensity of the percussion. There are 5 intensity levels for each mode, the default intensity is level 3. You will hear a tone with each press of the increase power button. If you do not hear a tone when you press the increase power button, it indicates you have reached the maximum intensity.

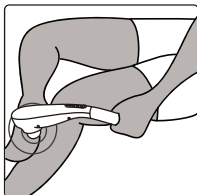
4. Press the “” Reduce Intensity Button to reduce the intensity of the percussion. Each press of the reduce power button you will hear a tone. If you do not hear a tone when you press the reduce power button, it indicates you have reached the lowest intensity.



Shoulder Massage



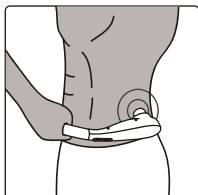
Back Massage



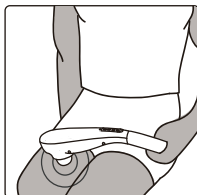
Foot Massage



Arm Massage



Waist Massage



Leg Massage

Tip: For users' safety, the RENPHO cordless massager is designed to automatically power off if too much pressure is applied on the product. In this case, the product must be reset. Turn power off if the massager is still on, plug the charger into an outlet, and plug the massager into the charger. Wait about 3 seconds before unplugging the charger from the massager and outlet simultaneously. Then you can turn on the unit and start massaging.

Product Care and Maintenance

- Place the massager in a safe, cool, and dry place when not in use.
- Always unplug the massager prior to cleaning.
- After use, wipe massager with a soft, damp cloth using non-abrasive cleaners. If necessary, clean with a sterilizer.
- **DO NOT** submerge the massager in water or any other liquid.
- Keep away from all solvents and harsh detergents.
- **DO NOT** attempt to repair this massager. There are no user-serviceable parts.
- **DO NOT** dispose the massager in a land fill. It contains a Li-ion battery and other electrical components, which is considered hazardous E-waste.

Troubleshooting

PROBLEM	CAUSE	SOLUTION
Massager doesn't turn on	Power is off	Long press the Power On/Off Button to turn on the massager.
	Battery is too low	Charge the massager
	Massager shuts-off after 20 minutes	Long press the Power On/Off Button to turn on the massager for another 20 minutes
Can't hear a tone when pressing the "+" Increase Intensity Button	The maximum intensity has been reached	Press the "-" Reduce Intensity Button and you will hear a tone, if not please contact customer support (email:support@renpho.com)
Can't hear a tone when pressing the "-" Reduce Intensity Button	The intensity has reached the lowest level	Press the "+" Increase Intensity Button and you will hear a tone, if not please contact customer support (email: support@renpho.com)
Massager shuts off automatically	The massager's overheat protection feature will switch off the massager automatically when too hot	Wait for the massager to cool down before powering it back on
If you encounter any other problems, contact: support@renpho.com		

Specifications

Product Name: Cordless Massager

Model: EM-2016C

Input: 12V  1A

Rated Power: 10W

Product Dimensions: 15.4 (L) x 3.1 (W) x 4.6 (H) inch
39.1 (L) x 7.8 (W) x 11.6 (H) cm

Product Weight: 1.76 lb (0.8 Kg)

Color: White/Black

Battery Capacity: 2600mAh

Warranty Policy

Your RENPHO product purchase is covered by a one-year limited manufacturer warranty from the date of delivery.

For warranty terms and conditions, please visit:

<https://renpho.com/pages/warranty-terms-and-conditions>

Note: Product registration is not required for the warranty.

If you choose not to register your product, it will not diminish the product warranty.

Customer Service

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.

TEL: +1(844) 417 0149 (US ONLY)

Monday-Friday 9:00AM-4:30PM

1800 MY RENPHO (1800 69 7367) (AU ONLY)

Monday-Friday 9:00-5:00PM (GMT+10)

Email: support@renpho.com (US&CA)

support-au@renpho.com (AU)

*For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

US Importer: JOICOM CORPORATION

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Made in China